



090002428052da6e



Ref. No.090002428052da6e

Your Ref. No.

dated October 19

2020

dated

2020

About S7 fare policy changing

TO: Agents of Siberia Airlines, JSC

Dear colleagues!

Please be informed about JSC Siberia Airlines (S7 Airlines) fare policy **from November 03, 2020**.

For sale and transportation from November 03, 2020 S7 Airlines introduces new fare families:

- BASIC
- STANDARD
- PLUS

The rules for new fare families are given in [Appendix 1](#).

In case of refund and changes in the carriage conditions for tickets issued from November 03, 2020 inclusively, it is necessary to be guided only by the new fare rules of category Penalties (PE). The fare rules are published in the reservation systems.

When refunding and changing the carriage conditions of tickets issued **before November 03, 2020**, it is necessary to be guided by the fare rules in effect on the day when the ticket was issued.

Information about the fares to be applied when reissuing completely unused tickets issued before November 03, 2020 are given in [Table 1](#).

Table 1.

Fare applied in the ticket and valid until November 03, 2020	New fare that valid from November 03, 2020
BASIC (economy)	BASIC (economy)
BASIC (business)	STANDARD (business)
FLEX (economy)	STANDARD (economy or business)
FLEX (business)	STANDARD (business) or PLUS (business)* <i>*at passenger's request</i>

Подлинник документа подписан ЭП и хранится в системе ЭДО «Досье партнера S7»

Сведения о сертификате ЭП (Перевозчик)

Владелец: АО "Авиакомпания "Сибирь", Смирнова В.В.

Сертификат: 01A4BE9A009CAB5CAE474164DA77BF692D

Действителен: с 13.04.2020 по 13.04.2021





090002428052da6e

In order to avoid conflict situations with passengers, please read the applying fare rules carefully and warn passengers when issuing a ticket about the conditions of refund and changes in the carriage conditions.

On all technological issues Carrier's Offices shall contact the Agent Support Center by creating an application on webpage <https://smarthelp.s7.ru> selecting the "Questions about S7 technologies" application type.

**Yours faithfully,
Siberia Airlines, JSC**

Signed with digital signature

Mrs Veronika Smirnova

Originator: Technology Support Sales Department

Email: tech@s7.ru



090002428052da6e

Appendix 1.

Fare	BASIC	STANDARD		PLUS	
Service class	Economy YBS	Economy YST	Business CST	Economy YPL	Business CPL
Booking code (RBD)	Y, P, B, H, K, M, L, V, T, R, S, N, Q, O, W	Y, P, B, H, K, M, L, V, T, R, S, N, Q, O, W, A	J, C, I, D	Y, P, B, H, K, M, L, V, T, R, S, N, Q, O, W	J, C, I, D
Open date	Not permitted	Not permitted	Not permitted	Not permitted	Not permitted
Combination	Allowed only with BASIC fare family (YBS). Prohibited with SPA and alliance fares, fares of other companies (excluding fares of CY).	Allowed with STANDARD fare family (YST/CST), with fares of other companies, SPA and alliance fares.	Allowed with STANDARD fare family (YST/CST), with fares of other companies, SPA and alliance fares.	Allowed only with PLUS (YPL/CPL) fare family, with fares of other companies, SPA and alliance fares.	Allowed only with PLUS (YPL/CPL) fare family, with fares of other companies, SPA and alliance fares.
Stopover (when issuing ET at transfer fares)	Permitted ¹	Permitted ¹	Permitted ¹	Permitted ¹	Permitted ¹
Children discounts (from 2 to 12 years old and up to 2 years old with separate seat)	25%	25%	25%	25%	25% (50% - for RBD J)
Flight/date change (in the same RBD) before flight departure (more than 40 min)	Allowed with a charge for the carriage conditions changing 3000 RUB / 40 EUR per operation (domestic/ international)	Allowed with a charge for the carriage conditions changing 1000 RUB/15 EUR per operation (domestic/ international)	Allowed with a charge for the carriage conditions changing 1000 RUB/15 EUR (ВВЛ/МВЛ) per operation	Allowed without charges	Allowed without charges
Flight / date change (in the same RBD) after flight departure (less than 40 minutes)	Not permitted	Not permitted	Not permitted	Allowed without charges	Allowed without charges



090002428052da6e

Fare	BASIC	STANDARD		PLUS	
Service class	Economy YBS	Economy YST	Business CST	Economy YPL	Business CPL
Downgrade of the fare amount (Downgrade)	Not permitted	Not permitted ²	Not permitted	Not permitted	Not permitted
Upgrade (Upgrade) to a higher fare before departure (more than 40 minutes)	Allowed to a higher fare of BASIC fare family (YBS). The charge for the carriage conditions changing 3000 RUB/40 EUR is applied per operation (domestic/ international)	Allowed to a higher fare of STANDARD fare family (YST/CST). The charge for the carriage conditions changing 1000 RUB/15 EUR is applied per operation (domestic/ international)	Allowed to a higher fare of STANDARD fare family (CST). The charge for the carriage conditions changing 1000 RUB/15 EUR is applied per operation (domestic/ international)	Allowed to a higher fare of PLUS fare family (YPL/CPL) without charge for the carriage conditions changing	Allowed to a higher fare of PLUS fare family (CPL) without charge for the carriage conditions changing
Upgrade (Upgrade) to a higher fare after departure (less than 40 minutes)	Not permitted	Not permitted	Not permitted	Allowed to a higher fare of PLUS fare family (YPL/CPL) without any charge	Allowed to a higher fare of PLUS fare family (CPL) without any charge
Rerouting before flight departure (more than 40 minutes)	It permitted to change International to international carriage; International to domestic carriage; Domestic to domestic carriage. The charge for the carriage conditions changing 3000 RUB/40 EUR is applied per operation (domestic/ international)	It permitted to change International to international carriage; International to domestic carriage; Domestic to domestic carriage. The charge for the carriage conditions changing 1000 RUB/15 EUR is applied per operation (domestic/ international)	It permitted to change International to international carriage; International to domestic carriage; Domestic to domestic carriage. The charge for the carriage conditions changing 1000 RUB/15 EUR is applied per operation (domestic/ international)	It permitted to change International to international carriage; International to domestic carriage; Domestic to domestic carriage. Without any charge	It permitted to change International to international carriage; International to domestic carriage; Domestic to domestic carriage. Without any charge
Rerouting after flight departure (less than 40 minutes)	Not permitted	Not permitted	Not permitted	It permitted to change International to international carriage; International to domestic carriage; Domestic to domestic carriage. Without any charge	It permitted to change International to international carriage; International to domestic carriage; Domestic to domestic carriage. Without any charge



090002428052da6e

Fare	BASIC	STANDARD		PLUS	
Service class	Economy YBS	Economy YST	Business CST	Economy YPL	Business CPL
Voluntary refund before the flight departure (more than 40 minutes)	Fare is completely non-refundable. YR, YQ, airport taxes for unused segments are non-refundable.	Fare, YR, airport taxes for unused segments are refundable. YQ is non-refundable. A fee of 2000 RUB / 35 EUR (domestic / international) is charged for each PU.	Fare, YR, airport taxes for unused segments are refundable. YQ is non-refundable. A fee of 2000 RUB / 35 EUR (domestic / international) is charged for each PU.	Fare, YR, airport taxes for unused segments are refundable without any charges. YQ is non-refundable	Fare, YR, airport taxes for unused segments are refundable without any charges. YQ is non-refundable
Voluntary refund after the flight departure (less than 40 minutes)	Fare is completely non-refundable. YR, YQ, airport taxes for unused segments are non-refundable.	If the carriage contains 1PU: fare, YR, YQ, airport taxes are non-refundable. If the carriage contains 2PU or more: - <u>for PU with NS</u> on the segment - fare, YR, YQ, airport taxes are non-refundable. - <u>for PU without NS</u> on the segment - YR, YQ, airport taxes are non-refundable, the fare is refundable.	If the carriage contains 1PU: fare, YR, YQ, airport taxes are non-refundable. If the carriage contains 2PU or more: - <u>for PU with NS</u> on the segment - fare, YR, YQ, airport taxes are non-refundable. - <u>for PU without NS</u> on the segment - YR, YQ, airport taxes are non-refundable, the fare is refundable.	Fare, YR, airport taxes for unused segments are refundable without any charges. YQ is non-refundable	Fare, YR, airport taxes for unused segments are refundable without any charges. YQ is non-refundable
Issuing a voucher / certificate³ in exchange of a ticket (voluntary) before departure (more than 40 minutes)	Not permitted	Allowed without charges	Allowed without charges	Allowed without charges	Allowed without charges



090002428052da6e

Fare	BASIC	STANDARD		PLUS	
Service class	Economy YBS	Economy YST	Business CST	Economy YPL	Business CPL
Issuing a voucher / certificate³ in exchange of a ticket (voluntary) after the flight departure (less than 40 minutes)	Not permitted	Not permitted	Not permitted	Allowed without charges	Allowed without charges
Free baggage allowance	Cabin baggage (total weight up to 10kg, dimensions up to 55*40*23cm)	1PC (1 piece up to 23kg, in the sum of 3 dimensions no more than 203 cm) + Cabin baggage (total weight up to 10kg, dimensions up to 55*40*23cm)	1PC (1 piece up to 32kg, in the sum of 3 dimensions no more than 203 cm) + Cabin baggage (total weight up to 15kg, dimensions up to 55*40*23cm)	1PC (1 piece up to 32kg, in the sum of 3 dimensions no more than 203 cm) + Cabin baggage (total weight up to 10kg, dimensions up to 55*40*23cm)	2PC (2 pieces, up to 32kg each, in the sum of 3 dimensions no more than 203cm) + Cabin baggage (total weight up to 15kg, dimensions up to 55*40*23cm)
Free baggage allowance for children under 2 years old without separate seat	Cabin baggage (total weight up to 10kg, dimensions up to 55*40*23cm)	1PC (1 piece up to 23kg, in the sum of 3 dimensions no more than 203 cm) + Cabin baggage (total weight up to 10kg, dimensions up to 55*40*23cm)	1PC (1 piece up to 32kg, in the sum of 3 dimensions no more than 203 cm) + Cabin baggage (total weight up to 15kg, dimensions up to 55*40*23cm)	1PC (1 piece up to 32kg, in the sum of 3 dimensions no more than 203 cm) + Cabin baggage (total weight up to 10kg, dimensions up to 55*40*23cm)	1PC (1 piece up to 32kg, in the sum of 3 dimensions no more than 203 cm) + Cabin baggage (total weight up to 15kg, dimensions up to 55*40*23cm)
Transportation of ski /snowboard equipment	For extra charge ⁴	For free, in addition to the baggage allowance (weight of 1 set 23kg)	For free, in addition to the baggage allowance (weight of 1 set 32kg)	For free, in addition to the baggage allowance (weight of 1 set 32kg)	For free, in addition to the baggage allowance (weight of 1 set 32kg)
Excess baggage with payment	For extra charge ⁴	For extra charge ⁴	For extra charge ⁴	For extra charge ⁴	For extra charge ⁴
Special meal	For extra charge ⁴	For extra charge ⁴	Free of charge	Free of charge	Free of charge



090002428052da6e

Fare	BASIC	STANDARD		PLUS	
Service class	Economy YBS	Economy YST	Business CST	Economy YPL	Business CPL
Seat selection when buying a ticket (except for enhanced comfort seat)	For extra charge ⁴	For extra charge ⁴	Free of charge	Free of charge	Free of charge
Seat selection at check-in (except for enhanced comfort seat)	For extra charge ⁴	Free of charge	Free of charge	Free of charge	Free of charge
Selecting of an enhanced comfort seat	For extra charge ⁴	For extra charge ⁴	-	Free of charge	-
Business lounge	For extra charge ⁴	For extra charge ⁴	For extra charge ⁴	Free of charge	Free of charge
Service of Replacing of the Flight to an earlier one	For extra charge ⁴	For extra charge ⁴	For extra charge ⁴	Free of charge	Free of charge
Upgrade of the service class	For extra charge ⁴	For extra charge ⁴	-	For extra charge ⁴	-
Separate check-in desk at the airport	-	-	Free of charge (included in the fare)	Free of charge (included in the fare)	Free of charge (included in the fare)
Expediting of airport pre-flight formalities (if available)	-	-	Free of charge (included in the fare)	Free of charge (included in the fare)	Free of charge (included in the fare)
Priority Gate Boarding	-	-	Free of charge (included in the fare)	Free of charge (included in the fare)	Free of charge (included in the fare)
S7 Priority miles collecting	50%	100%	125%	150%	250%
Stock restriction	Only on S7/421 and CY/078 stocks	Without restrictions	Without restrictions	Without restrictions	Without restrictions

¹ May be changed depending on the direction, the current information is published in the fare rules (SO.STOPOVERS category)

² Excluding subsidized fares in RBD A

³ The voucher is issued by the agents and Carrier's offices. The certificate is issued only on the website www.s7.ru in exchange of tickets issued on the website www.s7.ru or at the S7 Airlines Call Center

⁴ The fares are published in reservation systems